

## President's Corner

By Ken Van Swearingen

So, Hello!

We are off to a great start. We are also in a good/bad situation.

**The great start:** we have 1,132 members so far for 2019. We had very good attendance at our first General Meeting on Feb 5, when Tony from The Magnolia Home Theater group at Best Buy came out to talk about Smart TVs and answered a number of concerns and questions members had about a whole range of things that have been problems for them. It was a very informative night.

At the **March 6<sup>th</sup> General Meeting (note: Special Date not our usual Tuesday)** “Cutting the Cord III” will not be the same as before. This feature presentation is a new program reflecting the latest way to help you choose how you want to save money and get more by switching from the traditional service providers to the vast offerings available by streaming—or even just getting what you want the way we used to: “Over The Air”. **Your entertainment: on your terms!**

Please plan on attending the April 2<sup>nd</sup> General Meeting, we will be presenting a very special program by Dr. Terry Douglass, the founder of Provision Healthcare. This is a pioneering organization helping us all find better ways to treat Cancer. This is a very special chance for us to hear about this from the man who is at the heart of it. This special evening necessitates a change in venue: the meeting will convene in the Sanctuary of the Community Church at Tellico Village.

**Good/bad situation, The Good:** Tap has been getting many requests for systems and potentially will hit the 10,000<sup>th</sup> child helped, probably at mid-year.

**The Bad: WE NEED COMPUTERS for TAP!**

We have too few computers on hand to refurbish and satisfy the community demand.

Please ask anyone and everyone—friends, business associates, places where you do business—if they are considering replacing their computers or system components, to please consider donating the old ones to TAP. We need to get the word out that **a very worthy cause indeed is to help children in need of an opportunity for a better future.** The future is computerized, and children need to be able to use them to be able to compete.

KVS

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## News and Events

By Jim Watson

### March General Meeting on Wednesday, not Tuesday as usual

You will not want to miss the March TVCUC General Meeting. The feature presentation will be Cutting the Cord Part III. The previous two presentations focused on the technology needed to cut the cord. These can be found on the TVCUC website. ***WE ARE NOT REPEATING MUCH OF THIS CONTENT.*** This presentation will primarily focus on results and real-life experiences of four people who either have, or are in the process, of cutting the cord. We are going to talk about the good, the bad...and the ugly of cord cutting from a personal perspective.

If you are thinking about cutting the cord, or have done so and would like to help share your experiences, don't miss the **Wednesday March 6<sup>th</sup>** meeting.

Remember, the March meeting will be on **Wednesday** night instead of Tuesday night in order to avoid a conflict with the Tellico Singers' performance at the Community Church on Tuesday. **The General Meeting will convene at 7:00 p.m. on Wednesday, March 6<sup>th</sup>** in the Christian Life Center (CLC) of The Community Church at Tellico Village.

### Dr. Terry Douglass Presents in April

April brings another General Meeting you won't want to miss! The meeting will be devoted to bring you a very special presentation by Dr. Terry Douglass, the serial entrepreneur responsible for Provision Healthcare in Knoxville and Proton Therapy across the country. Proton Therapy is an amazing technology that can treat most cancers as effectively as other radiation options but offers the distinct advantage of less healthy tissue damage to the patient.

Check out Dr. Douglass' remarkable biography [Here...](#)

And don't forget to mark your calendars. **Tuesday, April 2, 7:00 p.m.** in the sanctuary of The Community Church at Tellico Village. In lieu of our regular meeting, Dr. Terry Douglass is the featured speaker at the TVCUC Genral Meeting in April, a very special event.



Provision Founder Terry Douglass

### TVCUC Annual Picnic

Save the date! The TVCUC Annual Picnic is scheduled for Tuesday, June 4<sup>th</sup> at the Tugaloo Pavilion. More information to follow as we get closer to the picnic date.



## General Meeting Notes

By Ginnie Santoli

President Ken Van Swearingen called the meeting to order at 7:03pm and, after welcoming members and guests, asked if all attendees received their drawing tickets.



Attendees Check In for General Meeting

He confirmed the night's program was on Smart TVs and would be given by Tony Thomas, Assistant Designer, from Magnolia Design Center - Best Buy, Towne and Country Circle, Knoxville. Ken then reviewed the program calendar for 2019. Future presentation topics were presented.



Ken Addresses Crowd of 100 Plus

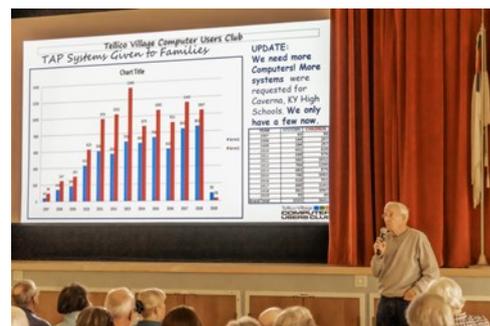
The Standing Committee updates were presented.

The two Proton Therapy Tours scheduled for February were full, but more dates were in the planning. Potential tours of other facilities continue to be researched.



Bob Talks About Upcoming Tours

TAP is quickly running out of donated used computers to rebuild for the children in need around our community. Last year, 2018, TAP helped over 1000 children with donated computers they rebuilt. TAP asked those present at the meeting to let their friends and business contacts in the surrounding communities know of the important work TAP does and request they consider donating their used computers to the TVCUC TAP program when they are replacing their old computers with new ones.



**Warren Speaks to Need for TAP Donations**

FLS reported they had 75 calls for assistance in January. The January in person help session at Chota Rec Center had 30 people come in for help. FLS had a new record of over 2500 Malware identified on a single computer.

Ken introduced our program presenter for the evening, Tony Thomas from Magnolia Design Center – Best Buy, for his presentation on Smart TVs.

Tony defined a Smart TV as one that executes applications from TV Apps. He then asked what questions on Smart TVs attendees had. Numerous questions were asked and answered. Touching on some highlights:



Featured Presenter Tony Thomas

1. All Smart TVs work on the android system but use/have different access
2. Must have good internet connectivity and download speed for streaming

3. Some security to protect your identity and interests on Smart TVs can be achieved by setting up the router as a VPN (Virtual Private Network)
4. Different internet connectivity in one's home can result from signal interference from neighbor's wifi.

Ken ended the question and answer session thanking Tony Thomas and noting that we might have to invite him back for additional information on Smart TVs at a future meeting. Ken announced there were 107 attendees to the meeting.

**Door Prizes**

The evening's door prizes were \$25 gift certificates to Tellico Village restaurants. The three winners, pictured below, were Marilyn Olander, Vince Alline and Jim Peterson.



Door Prize Winners

The meeting adjourned at 8:30pm



## Tours

By Bob Kutschera

### Proton Therapy Center Tour on February 9<sup>th</sup>

A group of Computer Club members toured the Provision Cares Proton Therapy Center in Knoxville. The group, pictured below, received a comprehensive briefing in the reception area about proton therapy as an alternative to other radiation treatment for cancer before taking a tour of the treatment facilities, including the proton-generating cyclotron, 360-degree gantry mechanisms for focusing and applying the proton therapy, three treatment rooms and two research and development rooms.



Proton Therapy Tour Group



Jenni Turner, Director of Clinical Outreach



Proton-producing Cyclotron



Proton Therapy Gantry and Treatment Room

See more pictures of the Proton Therapy Facility Tour [Here](#).



### ProNova Manufacturing Facility Tour on Feb 12<sup>th</sup>

Another group of Computer Club members toured the ProNova Manufacturing Facility in Maryville. The group, pictured below, received a factual and informative briefing in the conference room about proton therapy technology equipment development before touring the production facilities, including the assembly area for the 360-degree gantry mechanisms and workstations for the superconducting magnets for proton beam control.



ProNova Tour Group



Conference Room Briefing

See more pictures of the ProNova Manufacturing Facility Tour [Here](#).

Dr. Terry Douglass, President of Provision Healthcare, will be speaking at our monthly TVCUC General Meeting in April. For those who are interested in proton therapy, this will be a meeting you won't want to miss. We anticipate a large crowd for this presentation, so we have reserved the Sanctuary (instead of the Christian Life Center) of the Community Church at Tellico Village to convene the April 2<sup>nd</sup> meeting. See Dr. Douglass' biography [Here](#).

## Technology Access Program

By Warren Sanders

### Do You Have Computer Hardware to Donate?

Technology Access Program (TAP) gave away many computer systems in 2018, as seen above. Most of these systems go to school children of needy families in our greater East Tennessee community and sometimes in other states or countries. One “system” comprises **one computer, keyboard, mouse, monitor, speakers, printer, and a ream of paper**. Donated systems represent generous charitable gifts from TVCUC members, our friends and neighbors

in Tellico Village, area businesses having replaced their computers, and aggregators who service computer leasing businesses.

The TVCUC TAP is a Microsoft Registered Refurbisher and provides refurbished donated computers loaded with Windows Operating Systems for distribution through non-profit organizations. Donated equipment is inspected and cleaned on arrival. The operating system, all programs, and any remaining personal information are removed from the computer. A new operating system and basic applications are installed so that a "clean" system can be delivered to a deserving student.

Presently, our inventory of computers and monitors available for refurbishing is critically low. We need your help in order to build up our inventory so we can continue readying systems for delivery to local agencies which serve needy kids who otherwise may not have access to computers.

### **Do you have a computer or peripherals to donate?**

You can bring your donated equipment to the TAP office located at 244 Lakeside Plaza in the lower level of building #2 (underneath the Thai Restaurant / old Grindz Grille). Call first to make sure someone will be there, (865) 332-5313.

You can also donate cash (visit [www.tvcuc.org/t-a-p/](http://www.tvcuc.org/t-a-p/)) via **TellicoLife** to help buy the parts and accessories needed to build a complete system. .

### **Thanks for Considering TAP in your Charitable Giving**



## **Membership**

By Jim Autry

As of our February meeting, TVCUC has 1,132 members.

#### **OUR MISSION:**

The **Tellico Village Computer Users Club (TVCUC)** is a 501(c)(3) non-profit organization formed to provide a forum to increase understanding of the personal computer ecosystem and to maximize its safe and effective utilization.

The Club provides the opportunity to communicate and exchange ideas, knowledge, and experiences for the enrichment of members including both PC & Mac Users.

To join TVCUC visit **TellicoLife** webpage at [Join/Renew TVCUC Membership](#).



## **Mac Special Interest Group**

By Karen Brown

The February meeting of the Mac Users SIG (Special Interest Group) will be held Monday, February 25, 3 p.m. at Chota Rec Center (room D).

Following are a few items that might be of use to you.

### **What To Do About Those Mojave “App Is Not Optimized” Messages**

After updating to Mojave, many Mac users see a message saying that an app they are trying to use needs to be updated and won't work with future versions of macOS. By future versions, that means the next major update of macOS, probably coming in late 2019, not minor updates. Before then, you can update to a newer version of that app, or find an alternative app to use in its place. [Read More...](#)

### **The Most Powerful Keyboard Shortcut**

The most powerful keyboard shortcut for your Mac is the Tab key. This single key helps you get around in windows, dialog boxes and even web pages. You can modify how it works in System Preferences and also in Safari's preferences. Once you master using the Tab key you can speed up your computer use by keeping your hands on your keyboard more and using your mouse or trackpad less. [Read More...](#)

### **Mac Photos Editing Shortcuts**

The photo editor in the Mac Photos app includes a lot of shortcuts that can help speed up editing, especially if you need to make adjustments to a range of photos. You can enter and exit editing mode quickly, move between photos without leaving the editor, jump to different editing modes, and compare the original to your adjustments easily. You can also fine-tune cropping and rotations. [Read More...](#)

### **Four Common Mistakes Mac Users Make When Trying To Search For Files**

It is common to hear a Mac user complain that the file search function in macOS Finder doesn't find files they know are present. The reason is often that the user has made one of these mistakes. When searching for a file, the search usually starts in the folder in which the user is currently looking. You need to change the scope of your search to look elsewhere as well. By default, searches look in the content of files as well as the file names, but you can narrow your search to only the file names. If you are looking for something other than a file's content or name, you need to start the search differently. Many users search for files using Spotlight; but, if you know you want a file, then it is better to search with the Finder. [Read More...](#)

### **Tip: Get Notifications When Someone Replies To Your Email On iOS**

When you compose an email in the iOS Mail app, you get a little bell icon next to the subject. Tap that to activate a special feature where you will get an iOS notification when someone replies to that message. Unfortunately, this only works on iOS, not Mac.

Thanks to Brent Grinder for sending the following link about the Adobe Flash scam. All of you should read it. <https://securingtomorrow.mcafee.com/consumer/consumer-threat-notices/adobe-flash-scware/>.

Plus a few tidbits from Macworld:

1. [How to find and insert special characters in macOS](#)
2. [How to delete a file that macOS says is in use](#)
3. [The 7 best free Safari extensions for the Mac](#)



## **First Level Support**

By Tom Verbeke

### **Performance Last Month**

FLS responded to 75 calls for assistance in January. The Meet with FLS meeting on Jan 22 at Chota Rec Center assisted 30 members.

### **Monthly “Meet With First Level Support”**

Once a month, representatives from FLS will meet with TVCUC members to discuss computer related problems, issues, and solutions on a first come, first served basis.

Meet With First Level Support is scheduled on the 4th Tuesday, from 3:15 pm until 4:45 pm, at Chota Rec Center Room D.

Scheduled FLS sessions are shown on the TellicoLife.org events calendar. You can also pre-register for an FLS session by completing the form on our website: [Pre-Register](#).

The next FLS sessions is scheduled: **Tuesday, February 26<sup>th</sup>** in the Chota Recreation Center (Room D) at 3:15 PM. Sessions are typically 90 min in duration, so arrive early with your laptop or question. Pre-registration is possible but not necessary:

You can pre-register for a Meet with FLS session at [TellicoLife](#)...just log in and click [here](#).

### ***FLS team has a “Support Hot Line”***

Members needing support for computer issues can call the FLS Hot Line and leave a message for one of our FLS technicians to contact you as soon as possible at no charge.

**FLS Hot Line: (865) 408-8223**

## Other Information of General Interest

### 2019 State of Malware Report: Trojans and Cryptominers Dominate Threat Landscape

Each quarter, the Malwarebytes Labs team gathers to share intel, statistics, and analysis of the tactics and techniques made popular by cybercriminals over the previous three months. At the end of the year, we synthesize this data into one all-encompassing report—the State of Malware report—that aims to follow the most important threats, distribution methods, and other trends that shaped the threat landscape. [Read More...](#)

### How to Protect Against Tax-related Identity Theft

It's everyone American's favorite time of year—tax season. While you might be looking forward to it with a mixture of trepidation and dread, cybercriminals are positively drooling at the prospect of all that personal data out there on the Internet for the taking. [Read More...](#)

### What is phishing?

Phishing is the crime of deceiving people into sharing sensitive information like passwords and credit card numbers. As with real fishing, there's more than one way to reel in a victim, but one phishing tactic is the most common. [Read More...](#)



## Tip of the Month

By Gary Robertson

### So much for this cord cutting thing being a 'fad'

Over the last 2.5 years, we have had a series of programs about “Cutting the Cord” or replacing cable/satellite TV with Over the Air (OTA) and streaming content. These have been some of the most popular programs presented. In March we are presenting the third installment. To put this in perspective, the following is a direct quote from this week's *Tablo*.

- *The latest cord cutting numbers show approximately [3.2 million consumers ditched their cable](#) or satellite subscriptions in 2018. (To put it in context, that's like if the entire population of Utah cut the cord last year.)*
- *This represents an erosion of 4.2% of the total pay-TV subscriber base, up from 3.7% in 2017 and 2% the previous year.*
- *Of course, the industry isn't doing itself any favors. In the face of a mass exodus of customers, you'd think they'd try harder to keep the ones they still have. Instead, they're putting the squeeze on them, [hiking prices and cutting off promos](#).*
- *2019 isn't shaping up any better for cable and satellite providers. Cord Cutters News did some quick math based on a recent survey and estimates that as many as 39 million households could cancel their subscriptions this year.*