

President's Corner

By Ken Van Swearingen

So, Hello!

I have to apologize for not having a Program together for the last General Meeting. We had scheduled Scott Inmann from BB&T, but, unfortunately, an emergency arose for him and he could not make it. His subject matter of "Online Banking" is a topic, I think, would have been of interest to all and from which we all could have learned. We will try to have him come out at a time in the not too distant future.

I would like to thank all the Members who are using **TellicoLife** to sign up for our Tours. Doing so makes it so much easier for us to keep everything organized. As more tours are added, please remember to go to the Calendar in **TellicoLife** to get the details and the link to sign up for a tour.

We will have our Board Election at our next Meeting, November 5th. We will also make a presentation on the "State of the Club," as well as give members the opportunity to ask questions about the Club. Membership Renewal for 2020 began October 1st. Anyone signing up now for the first time will be a Club Member for the rest of 2019 as well as all of 2020.

Thanks for your continuing support of our Club.

KVS

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Happy Halloween!



News and Events

By Jim Watson

Membership Renewal Now Available

TVCUC members can now enroll for 2020 club membership at [TellicoLife](#). As was the case last year, those who enroll using a credit card at **TellicoLife** will enjoy a 25% household membership discount and pay only \$15 instead of the full \$20 membership fee. Remember,

this fee includes club membership and benefits for everyone in your household from the date of enrollment through the end of December 2020. Tell your friends and neighbors who are not current members. Those who join now will enjoy membership privileges for the rest of this year and all of next year, too!

Upcoming Meetings and Events

Keep up with latest club news and events by visiting our website. You can find us at <https://www.tvcuc.org>.

Scheduled Meetings and Events*

<u>Date</u>	<u>Event</u>
Thursday, October 24 th	Loudon 911 Emergency Dispatch Tour
Tuesday, October 22 th	Meet with FLS at Chota Rec Center
Monday, October 28 th	Mac Users SIG at Chota Rec Center
Tuesday, November 5 th	TVCUC Annual Meeting and Elections
Monday, November 25 th	Mac Users SIG at Chota Rec Center
Tuesday, November 26 th	Meet with FLS at Chota Rec Center
Tuesday, December 3 rd	General Meeting—Program TBD
Monday, January 27 th	Mac Users SIG at Chota Rec Center
Tuesday, January 28 th	Meet with FLS at Chota Rec Center
Tuesday, February 4 th	General Meeting—Program TBD
Monday, February 24 th	Mac Users SIG at Chota Rec Center
Tuesday, February 25 th	Meet with FLS at Chota Rec Center

*For the latest information, visit [TVCUC Website](http://www.tvcuc.org)

Seeking New Board Members for the November Elections

The Tellico Village Computer Users Club (TVCUC) elects a new slate of officers each year. We have two open officer positions for 2020 and need a few volunteers from the membership to step forward to join the Board of Directors.

As a **Community Service Organization**, TVCUC relies on **Volunteerism** by our members to sustain the successful operation of our various community service functions. As an organization:

- We provide **First Level Support (FLS)** for the membership, assisting 50-60 people with computer problems each month.
- Our **Technology Access Program (TAP)** donates computer systems to needy school children. Since the program started, we have delivered 6,976 systems and positively affected the lives of 10,282 children.
- Our **monthly programs** have provided valuable information on computer security, cord cutting, tips on support and many other valuable topics.
- We sponsor **tours** of various computer related activities and locations.

Club membership is currently at 1,407 members. Surely some of you would be willing to step forward by helping direct the club in these important volunteerism projects. **The time commitment is just a few hours per month** helping others.

Please consider enhancing your participation in the club by volunteering for one of the Officer vacancies.

Vice President

The Club Vice President serves in place of the President in his/her absence. In addition, the Vice President serves as the central administrator for managing all activities associated with the TVCUC office and monitors the activities of Club's Special Interest Groups.

Secretary

The Club Secretary maintains the minutes of all General Membership and Board of Directors meetings.

A description of duties, qualifications, and other considerations can be viewed at our website: [Here](#).

If interested in either of these positions, or for additional information regarding duties, please contact **Nominating Committee Co-Chair, Gary Robertson** (gary.robertson@tvuc.org), or **TVCUC President Ken Van Swearingen** (ken.vanswearingen@tvuc.org).

We are a **Community Service Organization**

and we depended on **Volunteerism**

to be **Successful!**



General Meeting Notes

By Ginnie Santoli

President Ken Van Swearingen called the meeting to order and welcomed members and guests. He also asked if all attendees had received their door prize tickets.

Ken began the meeting by speaking to the membership about the need for volunteers. He noted that we are a service organization. He explained that extensive computer knowledge is not required for the large variety of volunteer opportunities. Without volunteers the club will be unable to continue delivering refurbished computers to children or other services to club members and the local community.

Membership renewal and new member signup period for 2020 begins on October 1, 2019 through **TellicoLife**. The dues remain the same with the same discount for signing up through **TellicoLife**.

The TAP program receives many requests for refurbished computer systems. So far it has provided 7,018 computer systems that benefit at least 10,333 children.

Requests for large numbers of computers have been received from Atlanta, Knox County, and numerous other locations. With this demand, TAP's need for used computers to refurbish continues to grow.

Vic Green had recently learned of the Great Schools Partnership that helps school children in need advance in their education.

Because of a conversation by a TVCUC member with a person involved with a company in New York, that person learned it was more cost effective for their company to

ship their old computers to TAP than to properly dispose of them.

TVCUC members were reminded to advise people they know in the business community about TAP and our need for the used computers they replace.

Warren Sanders has partnered with members of Kiwanis to obtain computers for refurbishment and distribution to students.

Tom Verbeke reported that First Level Support volunteers responded to 36 calls from members for assistance and, also, helped 11 people at the Meet with FLS in September.

Ken advised that the BB&T guest speaker scheduled to make the night's feature presentation was unable to attend the meeting.

The floor was open to questions. A few questions on Quicken and one on tablets with keyboards were fielded and answered.

Please see the website for slides with information on Quicken. Additional information on "[Quicken 2019 Review—Is it Worth the Price?](#)" may also be of interest.

Regarding tablets and keyboards: Because tablets normally do not come with keyboards, the solution is to purchase a tablet cover with a bluetooth keyboard connection. Items available at Best Buy can be viewed [Here](#).

About sixty members and one guest attended the October general meeting.

Door Prizes

Winners of the drawing for the three door prizes were:

- Ken Wood
- Dave Crowden
- R. Lyon

Each drawing winner was awarded an AWE Gift Certificate.

R. Lyon escaped before the photo was taken.



Door Prize Winners



Tours

By Bob Kutschera

All tours are listed in the *TellicoLife* Calendar, which has the link to sign up. Please visit our website often for more information on upcoming: [Tours](#).

Loudon County 911 Emergency Dispatch Center

Thursday, October 24th at 10:00 a.m. from Chota

(meet at parking lot opposite Marathon station, 20 participants maximum)

Loudon Emergency Management Mission Statement: *Our Mission is to support, coordinate, facilitate and enable all Emergency Service Providers in Loudon County to serve and protect the Citizens of our Community.*

Additionally, we maintain and operate the Emergency Operations Center (EOC) for Loudon County. Our mission includes preparedness planning, exercises and drills with agency chiefs and department heads.

Unfortunately, a couple other tours scheduled for October had to be rescheduled for an inadequate number of sign ups, most likely because of short lead times. The Proton Therapy and Sea Ray tours will be rescheduled. Keep an eye out for further information.

Tours are open to members on a first-come basis. Tour size is limited. If you are interested in attending either of these tours, please sign in to [TellicoLife](#) and sign up for the tour.

Tours are one component of our Member Education efforts.

If you have ideas for future tours, please let us know.



Technology Access Program

By Vince Alline

TAP Performance Update

As of October 8th, TAP has donated 7,075 computer systems, assisting at least 10,428 deserving students. Not all recent recipients have reported back the number of students helped, so the number of documented children helped will increase when reporting is complete. The performance since program inception is illustrated below.

Do You Have Computer Hardware to Donate?

Technology Access Program (TAP) gave away many computer systems over the years. Most of these systems go to school children of needy families in our greater East Tennessee community and, sometimes, in other states or countries. One “system” comprises **one computer, keyboard, mouse, monitor, speakers, printer, and a ream of paper**. Donated systems represent generous charitable gifts from TVCUC members, our friends and neighbors in Tellico Village, area businesses having replaced their computers, and aggregators who service computer leasing businesses.

If you have computer hardware to donate, please call:

(865) 332-5313

The TVCUC TAP is a Microsoft Registered Refurbisher and provides refurbished donated computers loaded with Windows Operating Systems for distribution through non-profit organizations. Donated equipment is inspected and cleaned on arrival. The operating system, all programs, and any remaining personal information are removed from the computer. A new operating system and basic applications are installed so that a "clean" system can be delivered to a deserving student.

Thanks to all our donors!

We couldn't do it without your support!!!



Membership

By Jim Autry

As of October 8, TVCUC has 1,407 members. Forty-seven have signed up since Oct 1st.

OUR MISSION:

The **Tellico Village Computer Users Club (TVCUC)** is a 501(c)(3) non-profit organization formed to provide a forum to increase understanding of the personal computer ecosystem and to maximize its safe and effective utilization.

The Club provides the opportunity to communicate and exchange ideas, knowledge, and experiences for the enrichment of members including both PC & Mac Users.

Membership has Advantages: Invite Your Friends to Join Today!

To join TVCUC, visit *TellicoLife* webpage at [Join/Renew TVCUC Membership](#).



Mac Special Interest Group

By Karen Brown

The October meeting will be Monday, October 28, 3 p.m., Chota Rec Center Room D. We're going to talk about Catalina.

Following are some things that may be useful to you.

[Use These 5 Techniques To Become a Mac Pro](#)

Experienced Mac users know how to unleash the power of macOS and apps by using a variety of basic techniques. Learn how to master a new app by exploring the menu. Interact with objects using context menus. Customize your toolbars to reveal hidden buttons.

[Find My: How to use Apple's new all-in-one app to find friends and devices](#)

Here's everything you need to know about the new find-everything app.

[AppleCare+: Everything you need to know about Apple's extended warranty program](#)

Apple sells extended warranties for the iPhone, iPad, Mac, Apple Watch, iPod touch, and Apple TV. Here's what they cost, what they cover, and answers to all your other questions too.

[10 New iPhone Features in iOS 13 To Try Out Right Away](#)

Whether you just got a new iPhone 11, or you updated your old iPhone to iOS 13, you should take a look at these 10 new features. Several are settings you should turn on, such as low data mode for cellular, silence unknown callers and one that removes old Safari tabs automatically. You can also use video filters, swipe typing, new text gestures, Dark Mode and more.

AppleCare—(800) 275-2273 (You should all have this number in your Contacts list!)



First Level Support

By Tom Verbeke

The next session of **Meet with FLS** is scheduled for Tuesday, October 22nd at the Chota Rec Center Room D.

The FLS team reported **36 helpdesk calls** from members needing assistance in September, slightly below the numbers we saw during the summer months.

The September 24th “Meet with FLS” session at Chota Rec Center provided face-to-face assistance to **21 members** with their personal computers or devices.

Come to one of our monthly “Meet with FLS” sessions or give us a call if you need assistance.

FLS Hot Line: (865) 408-8223



Tip of the Month

By Jim Watson

Reach Those Wi-Fi Dead Zones

Depending on the size and layout of your home, a mid-to-high-end router may provide all the Wi-Fi coverage you'll need, but for homes built with dense materials like brick, concrete, plaster and metal, some level of signal degradation is almost a certainty. Likewise, homes with multiple floors and many walls are more susceptible to signal loss than a one-story home with an open floor plan. In some cases you can relocate your router to a central location to deliver a stronger signal to those areas that were previously out of reach (dead zones). In most homes, however, the router's location is tied to the room where the internet enters the house, which means relocating the router will likely require running Ethernet cable to the desired area. Range extenders provide a relatively easy way to deliver Wi-Fi without having to run cables.

When choosing a range extender it's important to choose one that matches your router's specs. For example, if you have a dual-band AC1900 router, get a dual-band AC1900 extender (or better). If your router supports Multi-User Multiple Input Multiple Output (MU-MIMO) data streaming, which provides enhanced performance by sending data to compatible clients simultaneously rather than sequentially, look for an extender that supports this technology if you want to extend your MU-MIMO network.

There are two types of range extenders: desktop and plug-in. Most desktop extenders look just like a typical wireless router and are typically equipped with external adjustable antennas, multiple LAN ports for connecting to devices like TVs and gaming consoles, and USB ports for attaching to peripherals such as [storage drives](#) and [printers](#). Plug-in extenders are much smaller than their desktop counterparts and are inserted right into a wall outlet. Some models have external antennas, while others use internal antennas to present an unobtrusive profile. Due to their size, plug-in extenders usually only have a single LAN port and lack USB connectivity, making them less versatile but more affordable than desktop extenders. If you can't afford to sacrifice a wall outlet, look for a plug-in model that offers a pass-through outlet.

See the full *PC Magazine* article [Here](#).



If you haven't checked us out on line recently, find out the latest news at:

TVCUC.org

