

## President's Corner

By Ken Van Swearingen

So, Hello!

While the Elections for the 2020 Board were held this month, please remember that we still need to have someone step up to be Secretary. Ginnie has agreed to stay on while we get someone, but this cannot be open ended. It only takes about 6-8 hours a month to attend and record the minutes for the Board Meeting and the General meeting. There are some additional things like getting cards out to members who are ill, or going through loss, and some lists that need updating from time to time. All of these just require basic office skills.

We are in the process of lining up Tours and General Meeting Programs for 2020 and would like to hear from you on what YOU would like, so that we can best serve.

November is a time for thanks.

I would like to thank all our volunteers in TAP, FLS, Grant Writing, Tours, Picnic, Communications, Membership, Welcoming Tables, Mac S.I.G., TellicoLife Admins and the other members of the Board. It is only through your efforts that we can be the Organization we are and provide service for our Members and the gift of a chance at a better life for over 10,000 youths with a computer from TAP.

Thank you all.

We wish our Members a Happy Thanksgiving and hope you all have time to reflect on how fortunate you are to live here among friends as you enjoy time being with them.

KVS

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Happy  
Thanksgiving



## News and Events

By Jim Watson

### Membership Renewal Now Available

TVCUC members can now enroll for 2020 club membership at [TellicoLife](http://TellicoLife). As was the case last year, those who enroll using a credit card at **TellicoLife** will enjoy a 25% household membership discount and pay only \$15 instead of the full \$20 membership fee. Remember, this fee includes club membership and benefits for everyone in your household from the date of enrollment through the end of December 2020. Tell your friends and neighbors who are not current members. Those who join now will enjoy membership privileges for the rest of this year and all of next year, too!

### Upcoming Meetings and Events

Keep up with latest club news and events by visiting our website. You can find us at <https://www.tvcuc.org>.

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#### Scheduled Meetings and Events\*

<u>Date</u>	<u>Event</u>
<b>No Mac Users SIG meeting scheduled in November</b>	
Tuesday, November 26 <sup>th</sup>	Meet with FLS at Chota Rec Center
Tuesday, December 3 <sup>rd</sup>	General Meeting— <b>TellicoLife</b>
<b>*** No Mac SIG or Meet with FLS in December ***</b>	
<b>*** No TVCUC General Meeting in January ***</b>	
Monday, January 27 <sup>th</sup>	Mac Users SIG at Chota Rec Center
Tuesday, January 28 <sup>th</sup>	Meet with FLS at Chota Rec Center
Tuesday, February 4 <sup>th</sup>	General Meeting—Program TBD
Monday, February 24 <sup>th</sup>	Mac Users SIG at Chota Rec Center
Tuesday, February 25 <sup>th</sup>	Meet with FLS at Chota Rec Center
Tuesday, March 3 <sup>rd</sup>	General Meeting—Program TBD
Monday, March 23 <sup>rd</sup>	Mac Users SIG at Chota Rec Center
Tuesday, March 24 <sup>th</sup>	Meet with FLS at Chota Rec Center

\*For the latest information, visit [TVCUC Website](http://TVCUC Website)

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## General Meeting Notes

By Ginnie Santoli

President Ken Van Swearingen called the meeting to order and welcomed members and guests. Thirty-three persons attended the meeting, including two new members and 2 guests.



Keith Milam issues door prize tickets

The Church had updated the multimedia wifi system in the CLC, and Ken was unable to connect the presentation to the facility large screen. Consequently, he conducted the meeting without the aid of visual aids. He advised participants that the presentation slides would be available on the club's website.



President Ken Van Swearingen

The primary business of the evening's meeting was the nomination and election of Officers and Directors for the 2020 Club Year. Ken reviewed the composition of the Board, comprising nine members, with the meeting attendees. The current Officers and Board are: President—Ken Van Swearingen; Vice President—Vic Green; Secretary—Ginnie Santoli; Treasurer—Lisa Kaufman; Past President—Gary Robertson; and four Directors at large, each with 2 year terms, as follows: David Crowden and Vince Alline for the 2018/2019 term, Jim Watson and Jim Peterson for the 2019/2020 term.

Ken further advised that the Vice President and Secretary would not be returning in those positions. Fred Schaffer accepted nomination for the VP position, however, no candidate for the office of Secretary had come forward to volunteer. For the time being, Ginnie Santoli has agreed to remain on as Secretary while the search for new secretary continues.



Ginnie takes the meeting minutes

The following slate of officer nominees were presented to the meeting attendees:

Ken Van Swearingen – President  
Fred Schaffer – Vice President  
Ginnie Santoli – Secretary  
Lisa Kaufman – Treasurer  
Past President – Gary Robertson  
Directors (2019/2020) Jim Watson and Jim Peterson  
Directors (2020/2021) David Crowden and Vince Aline

Ken then solicited additional nominations from the floor. No additional nominations were offered.

The standing slate nominations for 2020 Officers and Board members were offered for a vote. The slate, as listed, was elected by unanimous affirmative vote of the members present.

Ken then reminded those present that TVCUC was one of the founding members of **TellicoLife**. He announced that Marsha Herzog, one of the founders and developers of **TellicoLife** would be the featured presenter at the December 3<sup>rd</sup> meeting to update us on **TellicoLife** and current initiatives for enhancing the website for all within the Tellico Village community and to answer questions and receive feedback concerning **TellicoLife**.

Ken announced that TVCUC now enjoys a membership of 1,429 strong and that 2019 members are responding well to the 2020 membership drive. A large percentage of new and re-enrolling members are joining with credit card payment on **TellicoLife**.

Ken then introduced new members in attendance.



New members: Bob & Joyce Wold

Ken reviewed Club finances and reminded all that the numbers would be available for closer scrutiny on the website.

In response to a question, Ken explained that the Club has \$57,000 reserves in the bank, an amount above that required for our 501(c)-3 corporation but a little below the \$64,000 preferred as a reserve balance to support ongoing TAP expenditures.

Ken reviewed some of the accomplishments of TAP during 2019:

- Celebrated the milestone of 10,000<sup>th</sup> student helped at Loudon HS
- Received “Day of Recognition” proclamation by TN Governor Bill Lee
- Visited by TN 2<sup>nd</sup> District Congressman Tim Burchett
- Donated refurbished computers for Community Church’s Yard Sale with proceeds going to Habitat for Humanity
- So far this year, donated 722 refurbished computer systems in support of at least 741 deserving students.

Ken also thanked Janet Trimbath and Marilyn Olander, the phenomenal Grant Writers for the club. The grants they apply for and we receive are an essential part of the financial

life blood of the club. Ken asked for more volunteers to help write grants for the Club.



Ken & Ginie draw the door prize winners

The drawing for the door prizes, 3 Gift Cards to AWE facilities, was held. The lucky winners were, pictured left to right below, Mike Casey, Al Kaufman, and Keith Milam.



Congratulations Door Prize Winners

No featured program was scheduled.

## Tours

By Bob Kutschera

### Loudon County 911 Emergency Dispatch Center

The club sponsored a well-attended tour of the Emergency Dispatch Center on Thursday, October 24<sup>th</sup>. The tour, hosted by facility manager Jennifer White, was interesting and informative for all who attended. The tour is destined to be a club favorite.



Photos of the 911 Call Center Tour on 24 October 2019

We will certainly schedule more tours of this facility again next year. Additional pictures of the tour can be seen on our [website](#).

No tours pending the remainder of this calendar year. All future tours will be listed in the *TellicoLife* Calendar. Signups for all tours must be done on *TellicoLife*. Please visit our website often for more information on upcoming [Tours](#).

**Tours are one component of our Member Education efforts.**

If you have suggestions for future tours, please let us know.



## **Technology Access Program**

By Vince Alline

### **TAP Performance Update**

As of November, TAP has donated 722 computer systems this year and 7,133 computer systems since program inception, assisting at least 10,428 deserving students. Not all recent recipients have reported back the number of students helped, so the number of documented children helped will increase when reporting is complete.

### **Do You Have Computer Hardware to Donate?**

Technology Access Program (TAP) gave away many computer systems over the years. Most of these systems go to school children of needy families in our greater East Tennessee community and, sometimes, in other states or countries. One “system” comprises **one computer, keyboard, mouse, monitor, speakers, printer, and a ream of paper**. Donated systems represent generous charitable gifts from TVCUC members, our friends and neighbors in Tellico Village, area businesses having replaced their computers, and aggregators who service computer leasing businesses.

**If you have computer hardware to donate, please call:**

**(865) 332-5313**

The TVCUC TAP is a Microsoft Registered Refurbisher and provides refurbished donated computers loaded with Windows Operating Systems for distribution through non-profit organizations. Donated equipment is inspected and cleaned on arrival. The operating system, all programs, and any remaining personal information are removed from the computer. A new operating system and basic applications are installed so that a "clean" system can be delivered to a deserving student.

***Thanks to all our donors!***

## Follow-on Letter of Appreciation and Invitation from NSEFU

Date: Fri, 15 Nov 2019 10:52:46 -0700  
From: Coe Lewis <coe@nsefu.org>  
To: Warren Sanders <tap@tvcuc.org>

Hello my hero Warren!

It's Coe from Nsefu Wildlife and I wanted to humbly thank you for the notebooks and tablets you gave to my sister Pandora to forward. Warren, you will never know what the computers are doing in the community. People are so excited to be the recipients and they are SO grateful, you just have no idea. I told the team I received them and they practically lost their minds with joy!!

So many wonderful and AMAZING things are going on with Nsefu, it's kind of hard to believe it all since we are just a small foundation. I feel really awkward about tooting our horn, but I just wanted you to know we are working incredibly hard and we are making great strides.

First, we have directly impacted a national decision in stopping the sale of animals from national parks to trophy hunting camps and private game reserves (Boo hiss on those camps). Our close work with the Senior Chief helped the Minister make this decision and we are beside ourselves with pride. It was on national news and it's a much more involved thing than I am explaining, but the upshot is Nsefu Wildlife just saved countless animals across Zambia.

Secondly, a group from the Czech Republic was very impressed with what we have achieved in 4 1/2 years and have blessed us with them wanting to build the ONLY secondary school in the region!!!! Whoo hoo! Secondary is grades 8-12 and kids are sent out of the area to attend these schools if their parents have the money for tuition. It is such big news and we decided to have a big celebration on their Independence day and all the schools, teachers, parent, officials etc came out in force. The conservation clubs that we put in all the schools performed conservation programs, poetry, show and tell about how poaching, illegal fishing, etc is ravaging their environment and their future. It was so amazing, I actually cried over the video footage. Over 700 people attended and I was told it was the largest attendance than anyone could remember! We fed everyone and it was just magical in every way. The community is thrilled about a new school with toilets, and they are digging a well at the school we built—Chabwera!

And this brings me to the next thing. Pan and I were talking about our mutual admiration society we have for you and your group. We think you are an angel...truly. We thought of an idea you might like or enjoy. Would TVCUC consider being the computer sponsor for the ten schools, soon to be 11 in the district??? I think a few computers per school would be terrific and if the teachers could have one as well, that would be unbelievably important in their education, their skills, and their future. We thought if they had a question or needed help, they could reach out to you or your team on the What's App. That is how we communicate. Your group would have signage, etc and once we get our volunteer building up and running, your team could come over for an exciting adventure. Or we could get a family discount at my co-founders safari lodge if you all ever wanted to see firsthand the amazing importance of your work. Because we haven't hit a big grant or found a big donor, we make our presence felt through engagement and executing powerful things for little money in the community, like starting all the conservation clubs in the schools. We wanted to get conservation education in all the schools and this was a way we could do it for little money. So we wondered...would you possibly consider being our Tech Sponsors for School Zone A in the Nsefu Sector? Your wonderful group would be in all of our social media etc. not to mention in the schools, in expressing our deepest gratitude for everything. We are so overwhelmed by your generosity already and it would be so amazing if we could elevate your good deeds on a much grander scale.

Please let me know your thoughts and THANK YOU AGAIN FOR EVERYTHING. We are your biggest fans :0)

Love,  
Coe and Team Nsefu

Coe Lewis  
Co-founder  
NSEFU WILDLIFE CONSERVATION FOUNDATION

## Membership

By Jim Autry

As of October 8, TVCUC has 1,407 members. Forty-seven have signed up since Oct 1<sup>st</sup>.

### OUR MISSION:

The **Tellico Village Computer Users Club (TVCUC)** is a 501(c)(3) non-profit organization formed to provide a forum to increase understanding of the personal computer ecosystem and to maximize its safe and effective utilization.

The Club provides the opportunity to communicate and exchange ideas, knowledge, and experiences for the enrichment of members including both PC & Mac Users.

### Membership has Advantages: Invite Your Friends to Join Today!

To join TVCUC, visit *TellicoLife* webpage at [Join/Renew TVCUC Membership](#).



## Mac Special Interest Group

By Karen Brown

There is no Mac Users meeting in November or December.

The SIG is scheduled to meet next on **Monday, January 27, 2020**.

I found 3 articles in the November 2019 issue of *Macworld* that may be of interest to you. I have stored the PDF document to share [Here](#). The articles are as follows:

- Find your documents and desktop folder contents after disabling iCloud sync
- Can't find an app on your Mac? Pinpoint it with System Information
- Get the best image export from Photos in MacOS

### [Using Your Own Photos Or Graphics As Desktop Backgrounds](#)

You don't have to settle for using Apple's images as your desktop background. You can use any photo from your library or image you can obtain as a desktop background. You can also make your own graphics in an image editing app or Keynote to use as a background. You can combine photos and graphics to make an ideal background.

### [21 Actually Useful Finder Tips And Tricks](#)

Learn some useful everyday tips, tricks and techniques to make it easier to manage your files and folders in the macOS Catalina Finder. See how you can use things like Undo, Copy and



Paste, the Path Bar, keyboard shortcuts and more to navigate around in the Finder and work with your files.

### [Understanding Windows, Tabs, Full Screen And Split Screen Modes](#)

When working in apps on documents you can choose to have one document open per window, or multiple documents in tabs in that same window. Windows can be floating, resizable objects on your desktop, or you can go into full screen mode to fill the screen with the window or split screen mode to share the screen with exactly two app windows. You can also combine windows, tabs, and screen modes to work in many different ways.

### [macOS Catalina: How to make your iPhone and iPad appear on the Desktop](#)

The Finder needs a slight adjustment to make items appear.

### [How to delete photos, links, and attachments from conversations in Messages](#)

You can delete items you don't want to keep or that you want to remove from taking up storage.

### **Tip: Use Grid View for Dock Downloads**

If you keep a link to your Downloads folder in the Dock on the right, then Control+click (or right-click) it and set it to Grid view. This is the best view for this particular folder because you can drag and drop files in the folder directly from the Dock this way.

[Here](#) is a list of Catalina keyboard shortcuts for your viewing pleasure. I advocate using keyboard shortcuts when you can—they save time, stress on your wrists, etc.



## **First Level Support**

By Tom Verbeke

The next session of **Meet with FLS** is scheduled for Tuesday, November 26<sup>th</sup> at the Chota Rec Center Room D.

The FLS team reported **64 helpdesk calls** from members needing assistance in October.

The October 22<sup>nd</sup> “Meet with FLS” session at Chota Rec Center provided face-to-face assistance to **10 members** with their personal computers or devices.

Come to one of our monthly “Meet with FLS” sessions or give us a call if you need assistance.

**FLS Hot Line: (865) 408-8223**



## Tip of the Month

### TVCUC now on Social Media

By David Leaman

If you subscribe to one or more of the following social media accounts, please check us out:

Facebook—<https://www.facebook.com/tvcuc/>

Linkedin—<https://www.linkedin.com/>

Vimeo—<https://player.vimeo.com/video/329389464>

Pinterest—<https://www.pinterest.com/pin/576671927270951492/>

Club members are invited to use these venues to post information or comments to us, another means to provide some valuable feedback. Please share these links with your friends so we can have a greater exposure to the community. We plan to monitor and maintain our presence on these sites for the benefit of all.

### Avoiding Tech Support Scams

By Vince Alline

This is an excellent video on technical support scams: <https://askleo.com/23889>



If you haven't checked us out on line recently, find out the latest news at:

[TVCUC.org](http://TVCUC.org)

