

## **President's Corner**

By Ken Van Swearingen

### **Special Announcement**

Due to the spread and concerns about Covid-19, out of an abundance of caution we are taking the following measures:

**All of our public Meetings, including Meet FLS, are cancelled until further notice.**

**Our FLS Team can still provide help via phone or remote-control software, but will not make in house calls.**

**As soon as the facilities we use are returned to being available and it is generally deemed safe by the CDC for people to meet in groups as before, we will resume our functions.**

**We Have changed the dates for some Tours until August, if the concerns about Covid-19 and groups of people gathering are still on going at the time of our April Tours to Sea Ray and Mastercraft, we will reschedule them.**

At this time, we would like to remind everyone to follow the guidelines set by the CDC.

At a Minimum, please follow these guidelines:

- Wash your hands often with soap and water for at least 20 seconds.
- Avoid touching any part of your head until after washing your hands.
- Avoid close contact with those who are or appear to be sick.
- Keep a good distance, about 6 feet, from other people.
- Keep clean, with disinfectant, objects and surfaces.
- Stay at home and away from others if YOU are sick with a cold or flu or other.
- Cover your mouth and nose when sneezing or coughing, then dispose of the tissue and wash your hands.
- Do not attend events if YOU are sick or have symptoms that might mean you might be sick. This includes Church, movies, dining out, the gym – any place with others.
- Watch for symptoms such as an elevated temperature (fever), or cough or sudden shortness of breath that was not present before.
- If you have any of the above symptoms: Please avoid exposing others, stay at home.
- If you have been traveling outside our area, please self-quarantine for 7/14 days.

Detailed guidelines can be found: [Here](#)

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We thank you all for your understanding and we look forward to resuming our time together when we are through this national emergency.

Take care of yourselves and of your neighbors in The Village.

KVS



## News and Events

By Jim Watson

### Upcoming Meetings and Events

Keep up with latest club news and events by visiting our website. You can find us at <https://www.tvcuc.org>. See below for upcoming meetings and tour events.

#### Scheduled Meetings and Events\*

<u>Date</u>	<u>Event</u>
Monday, March 23 <sup>rd</sup>	Mac Users SIG at Chota Rec Center
Tuesday, March 24 <sup>th</sup>	Meet with FLS at Chota Rec Center
Monday, April 6 <sup>th</sup>	<b>Sea Ray Boats Manufacturer Tour</b>
Tuesday, April 7 <sup>th</sup>	<b>MasterCraft Boat Manufacturer Tour</b>
Tuesday, April 7 <sup>th</sup>	General Meeting—Cyber Security II (IoT)
Monday, April 27 <sup>th</sup>	Mac Users SIG at Chota Rec Center
Tuesday, April 28 <sup>th</sup>	Meet with FLS at Chota Rec Center
Tuesday, May 5 <sup>th</sup>	General Meeting—Program TBD
Monday, May 25 <sup>th</sup>	Mac Users SIG at Chota Rec Center
Tuesday, May 26 <sup>th</sup>	Meet with FLS at Chota Rec Center
Tuesday, June 2nd	<b>Annual TVCUC Picnic &amp; Social</b>
Monday, August 3 <sup>rd</sup>	<b>Loudon County 911 Emergency Dispatch Center Tour</b>
Saturday, August 8 <sup>th</sup>	<b>Proton Therapy Center Tour</b>
*For the latest information, visit <a href="http://www.tvcuc.org">TVCUC Website</a>	

### **Annual TVCUC Picnic & Social at Tugaloo**

Save the date on your calendar: **June 2, 2020.**

Barbara Ellerbrock is this year’s picnic coordinator. Additional information will be provided as planning details firm up. If you would like to volunteer as a member of Barbara’s planning and coordination team, please contact her at [picnic@tvcuc.org](mailto:picnic@tvcuc.org).



TVCUC Annual Picnic set for June 2, 2020

### **General Meeting Notes**

By Ginnie Santoli

The General Meeting of the TVCUC convened on Wednesday, 4 March, one day later than normal owing to the primary election on Tuesday.

Club President, Ken Van Swearingen, opened the meeting and announced to the assembled crowd that the multimedia equipment at the church CLC was not working that evening, so neither sound nor slide projection was available for the meeting.

On top of that, the presenter for our planned program on On-line Banking Security called in at the eleventh hour to advise that no representative would be attending that evening.

Our apologies on both counts. However, the evening was not a waste. Ken put on his public speaking voice to conduct the business portion of the meeting. Presentation slides that were not available at the meeting are available at our website for those who are interested.

More importantly, in lieu of a featured program presenter, Ken conducted a

question and answer session for those in attendance. Many topics were covered in the ensuing dialogue and several questions were addressed on a range of topics.

At the end of the evening, many participants exclaimed that the open question and answer session was very beneficial, and some suggested that we plan to hold another such meeting as a routine feature of our General Meeting format.

Congratulations to our March door prize winners, pictured below! The winners were Linda Roslund, Jim Stephen and Linda Klein.



Door Prize Winners

**The April General Meeting is canceled.**

## **Tours**

By Bob Kutschera

A number of tours scheduled and advertised last month were postponed, as reflected in the Scheduled Meetings and Events table provided above. We apologize for any inconvenience or confusion these schedule changes may have caused those members who signed up for one or more of the postponed tours.

A description of currently scheduled tours follows. Please sign on to **TellicoLife** before selecting any of the links below to enroll in a tour. Remember to enroll each member of your party after you complete your own enrollment. (Note: .If you need to cancel after registering, the contact information will be in the Confirmation Email that you received.)

### [Sea Ray Boat Manufacturing Facility Tour, April 6, 2020](#)

This tour is currently **closed**, but we are keeping a wait list for potential substitutions if cancellations occur. We will also likely schedule another tour to this venue in future months, so keep an eye on the **TellicoLife** Event Calendar for TVCUC if you are interested.

Sea Ray designs, manufactures and markets boats ranging from 17-foot (5.2 m) power cruisers to over 65-foot (20 m) yachts, including the Sundancer brand and, starting in 2014, the "L" Series luxury yachts. Sea Ray is based in Knoxville, Tennessee and it operates two factories in Tennessee and two in Florida. Sea Ray designs and markets more than 40 models ranging in boats from 18 to 65 feet (5.5 to 19.8 m).

Sea Ray was the first boat manufacturer to use fiberglass in its pleasure boat construction, and it also pioneered the molded-in swim platform when it launched Ski Ray ski boats in 1991.

Registered Members taking the Tour will meet at:  
The Chota Center parking lot to carpool at 9:30 a.m.  
Leave the parking lot at: 9:35 a.m.

The tour takes about 1-1/2 hours—Please be aware there will be an odor in the air due to the manufacturing materials used

**IMPORTANT:** Do not wear Open Toed Shoes and Wear Your Name Tag

### [MasterCraft Boat Manufacturing Facility Tour, April 7, 2020](#)

This tour is currently **closed**, but we are keeping a wait list for potential substitutions if cancellations occur. We will also likely schedule another tour to this venue in future months, so keep an eye on the **TellicoLife** Event Calendar for TVCUC if you are interested.

MasterCraft was founded in 1968 when it built its first ski boat in a two-stall horse barn on a farm in Maryville, Tennessee. Dissatisfied with the large wakes and pull of other ski boats, MasterCraft builders designed a hull that had the smallest wake in the industry; smooth and low at slalom and jump speeds; well defined at trick speeds.

In its first year of operation, MasterCraft only built 12 boats. But the boat design was so revolutionary that the company began getting order after order for its boats and MasterCraft soon became recognized as a major force in the tournament ski boat market. Fast forward forty-five years later, MasterCraft is producing thousands of tournament ski, wakeboarding, luxury and performance boats annually to keep up with consumer demand.

MasterCraft has a single manufacturing facility located in Vonore, Tennessee, where it employs over 400 people. These "MasterCraftsmen" descend on Lake Tellico every morning dedicated to hand-building the world's best boats. MasterCraft engineers listen to the consumer's wants and needs, develop new ideas, and mix humanity with technology in order to produce the next generation of MasterCraft boats. This constant evaluation and focus on the customer have made the soul of the company more attuned to rider and skier needs with each passing year.

MasterCraft is by far the largest producer of inboard ski, wakeboard and luxury performance powerboats in the world. It sells boats in over 30 different countries and has over 130 domestic and international dealers.

This Tour is limited to 12 Members.

Registered Members taking the Tour will meet at:

The tour will start at 10:00 a.m.

The Event Coordinator will email directions and additional information.

The tour takes about 1-1/2 hours—Please be aware there will be an odor in the air due to the manufacturing materials used.

**IMPORTANT:** Do not wear Open Toed Shoes and Wear Your Name Tag.

**[Loudon County 911 Emergency Dispatch Center Tour](#) postponed to August 3, 2020**

Members Are Invited To Join A Limited Space Tour Of The Loudon County 911 Emergency Call Center In Knoxville On August 3, 2020

Loudon County E-911 is the primary PSAP, or Public Safety Answering Point, for all of Loudon County, Tennessee. The dispatch center currently serves over 40,000 citizens with an annual call volume of over 55,000 calls providing the following services:

- 911 Call Taking
- EMD (Emergency Medical Dispatching)
- Police Dispatch
- Fire Dispatch
- EMS Dispatch.

911 is the emergency phone number to call for help in a police, fire or medical emergency. The 9-1-1 calls go over dedicated networks to the appropriate 9-1-1 answering point (PSAP) for your location, and our trained personnel will send the emergency help needed.

**Knoxville Proton Therapy Tour postponed to August 8, 2020**

Members Are Invited to Join A Limited Space Tour of The Proton Therapy Center In Knoxville On March 14, 2020. (above.)

A non-invasive, accurate treatment, proton therapy is one of the most advanced cancer treatment options in the world for localized cancers that have yet to spread to other parts of the body. It controls cancer with a lower risk of negative side effects and damage to secondary tissue. At Provision CARES Proton Therapy, our goal is to make this effective and successful treatment available to as many people as possible.

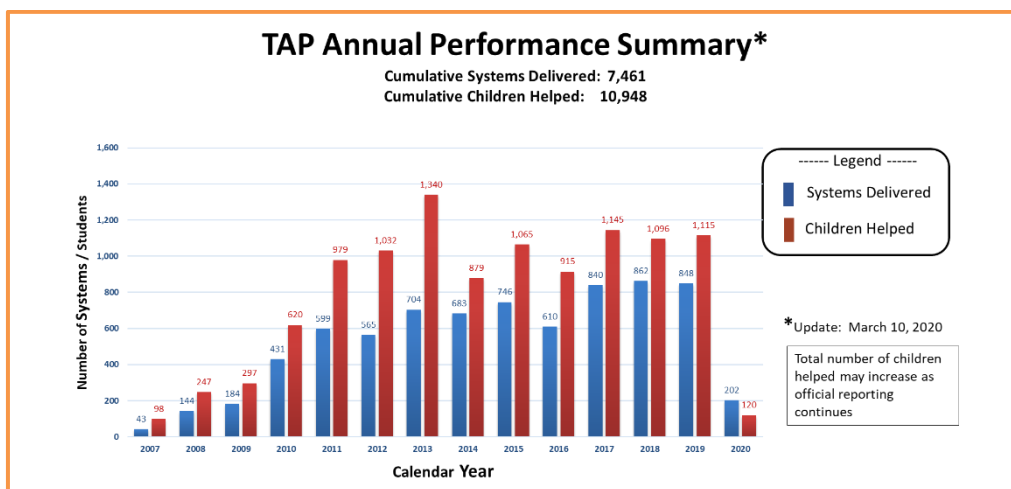
The TVCUC Tours Committee is continually looking to organize trips for members to interesting places. One new potential venue is Clayton Home Manufacturing Facility. If you would like to join our committee to coordinate future tours, please contact Ken Van Swearington or Bob Kutschera for more information.



**Technology Access Program**

By Warren Sanders and Vince Alline

TAP volunteers continue working hard to deliver refurbished computer systems to deserving youth in area schools. The demand remains high and, as of March 10<sup>th</sup> this year, TAP has delivered 202 systems assisting at least 120 youth. The number of students helped from systems already delivered increases monthly, as reporting by schools and agencies for 45 systems delivered last year and 82 systems delivered this year continues. The chart below illustrates our performance since program inception.



Systems delivered and children helped by TAP since program inception



## Membership

By Jim Autry

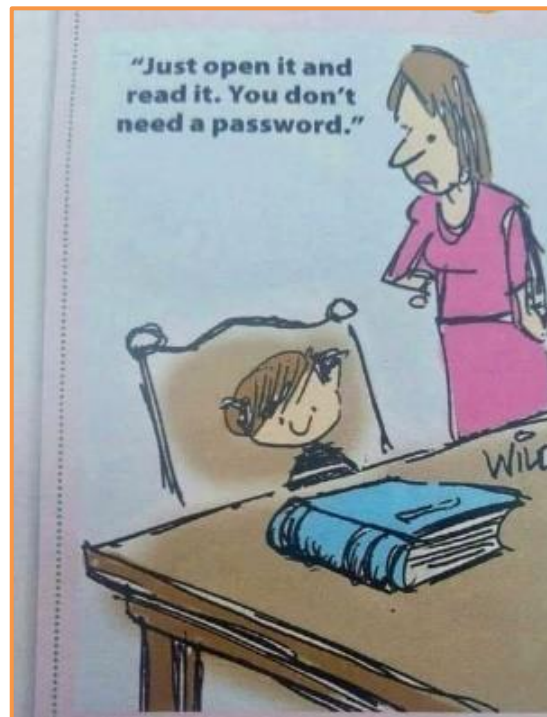
Renewals for 2020 began on October 1, 2019. As of March 9, 2020, TVCUC enjoys a membership of 1,211 members, including 131 new members this year. Annual dues for 2020 remain at \$20 per household. If TVCUC renewal or new application is made via **TellicoLife** and paid by credit card, the amount is reduced to \$15.

### OUR MISSION:

The **Tellico Village Computer Users Club (TVCUC)** is a 501(c)(3) non-profit organization formed to provide a forum to increase understanding of the personal computer ecosystem and to maximize its safe and effective utilization.

The Club provides the opportunity to communicate and exchange ideas, knowledge, and experiences for the enrichment of members including both PC & Mac Users.

To join TVCUC, visit **TellicoLife** webpage at [Join/Renew TVCUC Membership](#).



## **Mac Special Interest Group**

By Karen Brown

The March meeting, scheduled for Monday, March 23, is cancelled per the TVCUC announcement. I'll save the topic for another time when we know we're all healthy. Meanwhile, here's some "stuff" for you to think about.

### [How to protect your Mac against attack and disaster](#)

Our data is vulnerable to hardware failure and lapses in trust. Here are a few things you can do to protect yourself.

### [Stuck at home and need help with your iPhone, iPad, or Mac? Here's what to do](#)

From support forums to mailing your device to Apple, there are multiple ways to get help for your Apple device without leaving the house.

### [10 Ways To Use Text Replacements On Your Mac](#)

Text Replacements are one of the most useful productivity features on your Mac. But even people that use them don't always use them to their fullest potential. Here are 10 examples of things you can do with Text Replacement on your Mac.

### [10 Hidden Commands and Features On Your Mac](#)

Here's a list of 10 features of your Mac that are hidden from view. You'll learn about hidden folders and files, hidden Safari menus, how to access hidden markup tools in Mail and Photos, hidden toolbar buttons, hidden menu commands and even characters hidden in your keyboard.

### [10 Ways To Make Your Email Signature More Interesting](#)

We include email signatures with every message we send, but often don't put much thought into the signature itself. You can make yours stand out with some simple techniques like using colors, including emoji or clever combinations of characters, images and more.

### [How To Clean Up Your iPhone Or iPad To Free Up Space](#)

If your iPhone or iPad is almost full, you may need to take the time to clean out things you no longer need. iOS makes this easy by providing a list of apps showing how much space each uses and giving you controls to delete content. You can also change settings for Messages, Photos and the Camera apps so you use less space.

### [How To Store Your Music On an External Drive](#)

In macOS Catalina if you are not using Apple Music you can choose to store your music files on an external drive. There are a number of methods you can use. Also learn how to clear out your Music app library to start from scratch.

### [Dropbox and iCloud Drive: How each service approaches cloud storage](#)

The two services each take a different tack to reducing storage on a local drive.

### [8 Better Alternatives To Sending Large Email Attachments](#)

Sending large files as email attachments can be "problematic" when you have server limits and



bandwidth issues on either end. There are better ways to send files. You can use photo or video-specific sharing sites. For other files you can use free file sharing services, cloud services or get your own professional server.

### [Create Beautiful Photo Slideshows In Mac Keynote](#)

While you can use iMovie or Photos to create slideshows, Keynote is probably the most advanced tool with the most options. You can quickly import many photos onto individual slides. Then you can work with each slide to scale and adjust each photo. You can add text and transitions. You can even create a Ken Burns effect by moving and scaling a photo over time. Once you have perfected your slideshow, you can export it as a video to share. You can also record “narration” to include in the video.



## **First Level Support**

By Tom Verbeke

FLS statistics for the month of January 2020:

- We responded to **78 Calls** to the Help Line (865-408-8223), almost as many as last month and well above the average for the past year.
- The Meet with FLS session in January had **24 Members** that attended, all received help or had a visit scheduled. All calls and issues were handled in a timely fashion.

The March "Meet with FLS" is canceled out of precaution regarding the Coronavirus. If you are experiencing difficulties with your home computer system, please call the FLS Hot Line and we will do our best to render assistance over the phone.

**FLS Hot Line: (865) 408-8223**

Finally, Larry McJunkin joined the FLS team, as of February 25<sup>th</sup>. He has been added to the distribution list and has already handled many MAC/Apple calls. **Welcome Larry!**



## **Tip of the Month**

Jim Watson

### **Password Manager**

At the February General Meeting, the importance of protecting yourself with a password manager was presented. One of among several password managers discussed was Dashlane. Some follow-up information about this option is presented below.

**DASHLANE:** Yes, a password manager...it can radically simplify your whole life online.

Dashlane fills all your passwords, payments, and personal details wherever you need them, across the web, on any device, so you can get right to what you want to do. No roadblocks, No stopping, to look up essential information.

- Save passwords and logins as you browse.
- Store an unlimited number of passwords and access them anywhere.
- Sync your Dashlane data to every device automatically, whether you're an Apple diehard, an Android addict, or any combination in between.
- Autofill the right username and password on every account, every time.
- Fill addresses and other forms with a click.
- Stop searching for card numbers, and make every checkout a breeze.
- Count on Dashlane for alerts about breaches and hacks that affect your data—and learn how to take action.

Dashlane believes you should control your data. The application is designed so that Dashlane can't see the information you store in it. The happy consequence? Unlike a lot of tech companies, Dashlane does not make money by selling your data. And unlike keeping your passwords and personal info in some dark, mysterious cupboard in your browser, with Dashlane, you have easy access to everything on any device.

Dashlane has three available plans to choose from, including a plan that is free! Two other plans include greater capacity and support, ranging from monthly subscription fees of \$4.99 and \$9.99. And, you can easily upgrade from Free, or switch from Premium or Premium Plus within 30 days to get your money back.

Dashlane puts all your passwords, payments, and personal info in one place that only you control. So you can use them instantly, Securely, Exactly when you need them. And you can change old, weak passwords to super strong ones in one click. Use a unique password every time—without having to remember it. Dashlane gives you that power without ever even knowing your personal info—because Dashlane's zero-knowledge system means even Dashlane can't see it.

Need more information? You can learn more at [DASHLANE](#).



**Be Safe!...Stay Healthy!**

**Wash your hands...keep your distance.**

**We'll resume normal operations as soon as we can.**