

## How to install TeamViewer

TeamViewer is a very useful tool to allow the **First Level Support Team** to provide remote support for Computer Club Members PC or Mac machines. It provides a secure way, the sign in password is changed every time TeamViewer is started, for you to control who is connected to your machine and allows the FLS team to see, and if necessary, actually run your machine remotely. If you do not already have it installed on your machine, read on. Follow the directions below>>>

### How to install TeamViewer on Windows

To install TeamViewer on Windows 7, 8 or 10, go to the following page and follow the instructions.

<https://community.teamviewer.com/t5/Knowledge-Base/How-do-I-install-TeamViewer-on-Windows-7-8-and-10/ta-p/1389>

### How to Install TeamViewer on macOS

To install TeamViewer on a Mac, go to the following page and follow the instructions.

<https://community.teamviewer.com/t5/Knowledge-Base/How-do-I-install-TeamViewer-on-MacOS/ta-p/78830>

If you are uncomfortable following these directions there is a well-done YouTube video for both Mac's and PC's at

<https://www.youtube.com/watch?v=dPZJUoh3PzA>)

Once the software has been installed, double-click on the desktop icon. Your ID will be the same each time you start the software but the password **will be different for each start**. If you need to close it at any time you can hit the X in the upper right corner. The person helping will ask for both the ID and the Password.

